



WIRELESS IP TECHNOLOGY

Wireless IP Technology uses ConnectiX software to provide wireless accounting and mobility solutions for a range of back-end applications. Its wireless software solutions integrate seamlessly with clients' financial accounting, CRM and supply chain software, connecting mobile employees to critical business information and processes for immediate action and resolution.

Wireless IP Technology provides consulting, integration, customisation, project management and wireless logistics services. With comprehensive support for both PDAs and tablet PCs, the standard ConnectiX product is suitable for a range of applications, from a small business to an ERP solution for a large organisation.

SOLUTIONS

ConnectiX software transforms a handheld PC into a powerful mobile computer terminal where business data is sent and received across the Optus Mobile network in real time. It provides mobile staff with 24x7 wherever Optus Mobile network coverage is available access to critical sales, service and CRM information such as customer records, transaction histories, notes and other documents. It gives sales and service staff in the field access to core business functionality previously only available back at base.

The ConnectiX Alerts add-on is a fully integrated escalation and workflow tool that ensures critical information gets to the right people fast using the product's built-in SMS, MMS and email engine.



BENEFITS

A wireless solution for your field and sales forces will:

- Enable real-time order processing
- Provide a faster turnaround invoice cycle with on-site invoicing
- Eliminate wasteful travel routes, duplication and keying errors
- Improve customer service with better response times and accurate information
- Allow you to make more accurate and informed sales decisions.

