

WHISPIR

Whispir's notification and escalation solutions manage interactive voice, email, SMS, and mobile data communications across complex operational environments. Whispir provides industry solutions for business continuity, corporate communications, crisis management, field operations and disaster recovery. Clients include government, financial services, utilities, critical infrastructure, resources and corporate organisations.

SOLUTIONS

Whispir's intelligent messaging technologies automate, structure and record the transfer of communications between people, across multiple locations and organisations. Whispir solutions:

- Deliver interactive SMS, email, web and voice communications at any time, to any device
- Enable organisations to communicate, direct and manage information during an event, crisis, incident or emergency
- Provide support for collaborative workspaces for inter-enterprise information sharing with full security, control and privacy to satisfy the widest range of notification scenarios
- Have the ability to communicate if infrastructure is lost or when mobile networks are congested with voice traffic.

The foundation modules incorporate:

- **Communication.** Email, voice, SMS and mobile data creation, delivery and escalation
- **Management.** Tools for managing roles, permissions and system access
- **Profiles.** Contact management and communication profiling
- **Reports.** Message tracking, logging and reporting tools.



The solution's optional modules include voice-based call-in menus to record information, call-out messaging for high-volume call outs, automated contact details management and availability tracking with web and mobile access.

BENEFITS

Whispir's intelligent messaging technologies:

- Ensure instant access to accurate information
- Automate manual processes to streamline communications and reduce errors
- Decentralise contact administration to improve data accuracy and reduce administration
- Improve control of communications across multiple events and diverse situations
- Expedite the delivery of information to key contacts
- Leverage wireless capabilities to reduce response times and mitigate operating risk.

