



RETRIEVER COMMUNICATIONS

Retriever Communications specialises in improving the productivity of mobile workers through wireless field force automation. Retriever's solutions are designed for a diverse range of industries including manufacturing, maintenance, facilities management, mining, petroleum and utility companies.

SOLUTIONS

The three main components of a Retriever field force automation solution are:

- **Retriever Mobile.** Applies unique business rules using mobile applications delivered over the Optus Mobile network to all Microsoft-based devices including PDAs, smartphones and laptops. Retriever's mobile solutions typically involve pushing jobs and job details to mobile workers who can then update the job's status, capture signatures for proof of delivery, capture parts, complete time sheets, checklists and site risk assessments and attach photographs. Retriever Mobile allows 24x7 connectivity. Its real-time data synchronisation and securely encrypted data transfer make it an ideal choice for managing mobile workers.
- **Retriever Schedule and Dispatch.** Enables work to be assigned, dispatched and dynamically managed through a web browser. It provides the technology required for efficient job planning, assignment and dynamic field connectivity. Work views can be split by region, district and work team. Field worker availability and job status can be viewed in real time.
- **Retriever Application Development Environment (ADE).** A user interface tool that gives companies a low-risk platform for developing and deploying mobile field force solutions. The solution enables business analysts to design application interfaces that function in a logical way without the need for programming.

FIELD FORCE AUTOMATION

Field service

Field logistics

BENEFITS

Investing in a wireless field force automation solution from Retriever will:

- Enable effective and timely management of field workers
- Allow field workers to complete more billable hours
- Provide greater flexibility in team and crew assignment
- Introduce a better response rate to emergency work situations
- Improve worker, equipment and vehicle utilisation
- Reduce administration overheads, including eliminating the double entry of data.

